



# CONSTRUCTION UPDATE FACT SHEET Water Main Replacement

**Project:** Norcross Tucker Rd 12-in DIP Installation

**Date:** December 12, 2018

The Gwinnett County Department of Water Resources (DWR) will soon have a contractor to begin working on installing new water mains along N. Norcross Tucker Road. This project involves approximately 4,900 linear feet of 12- inch Ductile Iron Pipe (DIP). The new water main will be installed near the edge of curb and in some area near the roadway. There will be minimal damage to your yard. This project is intended to replace the aging cast iron water main that was installed about 60 years ago with new more durable ductile iron pipe. The new water main will provide a reliable water supply and much needed fire protection.

### **When will work begin and how long will it last?**

Construction is expected to begin during week of January 7<sup>th</sup>, 2019, though residents may notice some activities prior to construction (e.g. pipe delivery and utility location marking). Work, including final restoration, is projected to take up 330 days with most pipe installation activity occurring within 210 days window of time. Work will typically take place Monday through Friday, excluding holidays, between the times of 7:00 AM and 5:00 PM.

### **Where will the new water main be installed?**

The new water main will be installed near the edge of curb or within the right of way along N. Norcross Tucker Road. This notification is meant to inform the homeowners and businesses of the minor impact to entrance into the subdivision or your home as construction progresses.

### **What will the restoration efforts be?**

Yards affected within the project limits will be restored in kind (i.e. typically grassed areas are reseeded in the area that is disturbed). Final restoration may not happen right away, but all disturbed areas are required to be stabilized within 48 hours. Every effort will be made to minimize the impact on each resident's property. In some cases, the contractor will be able to bore under driveways and/or structures (such as mailboxes) but in instances where this is not possible, the driveway and/or structure will be replaced in kind upon completion.

### **What can we expect during construction?**

We are aware that construction sites can be untidy, however, DWR asks for the residents' patience during this important construction project. Noise and dust associated with the excavation may be present at the site. Every effort will be made to minimize the inconvenience. We apologize in advance and ask for your continued patience throughout this project. If at any time during the project you see anything that concerns you, please feel free to contact the DWR Project Manager or Project Inspector.

### **Where will materials and equipment be stored? How will they be secured?**

Some will be stored off site, while others may be stored at the project site in order to facilitate a fast and effective installation. The materials and equipment will be stored to minimize inconvenience to residents where possible.



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### **Will the installation crew's personal vehicles be parked on neighborhood streets?**

Yes, but they will be parked such that there will be an open lane for traffic at all times and driveways will not be blocked. If any issues are experienced with the placement of the crew's vehicles, please contact the DWR Project Manager or Project Inspector.

### **How will the project impact traffic flow in the neighborhood?**

Through-traffic will always be allowed, even in the immediate area of installation and at least one lane of traffic will be open so vehicles can pass.

### **What steps will be taken to prevent construction crews from being too close to kids waiting at bus stops?**

The project team will coordinate with the local school transportation office to determine the location of bus stops and routes. The contractor will halt work as needed while children are going to and from school.

### **Will there be any service disruptions?**

Disruption to water service is an inconvenience, but a necessary occurrence on a water main replacement project. These are typically planned occurrences and affected residents will be notified at least 24 hours in advance of these interruptions, via door hangers. However, for this project we expect very minimal or no disruption of water service.

### **How will the neighborhood stay informed on what's going on with construction?**

Residents will receive prior notice before a service disruption and any other planned event outside of normal day to day practices. The DWR Project Manager will be available by phone or email to address any questions, comments, or concerns you may have. If you leave a message, please include your name, address, phone number, and a brief message. Also, the DWR Inspector will be on the job site on a regular basis in a white Gwinnett County DWR marked vehicle and will be available for questions during working hours.

### **If you have questions, comments, or concerns please contact:**

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