

Norcross Community Survey Results

Survey Background

The City of Norcross carried out a community survey in fall 2013 to support the five-year update to the City’s Comprehensive Plan. Community members participated in the survey online or via hard copies available at City Hall, the Norcross Branch of the Gwinnett Public Library System, and at select businesses. The survey asked questions about existing conditions in the community as well as improvements needed now, in the short-term (next 5 years), and long-term (next 20 years). *Input from the survey will help inform the update of the community goals, needs and opportunities, and community work program for the 20 year planning period.*

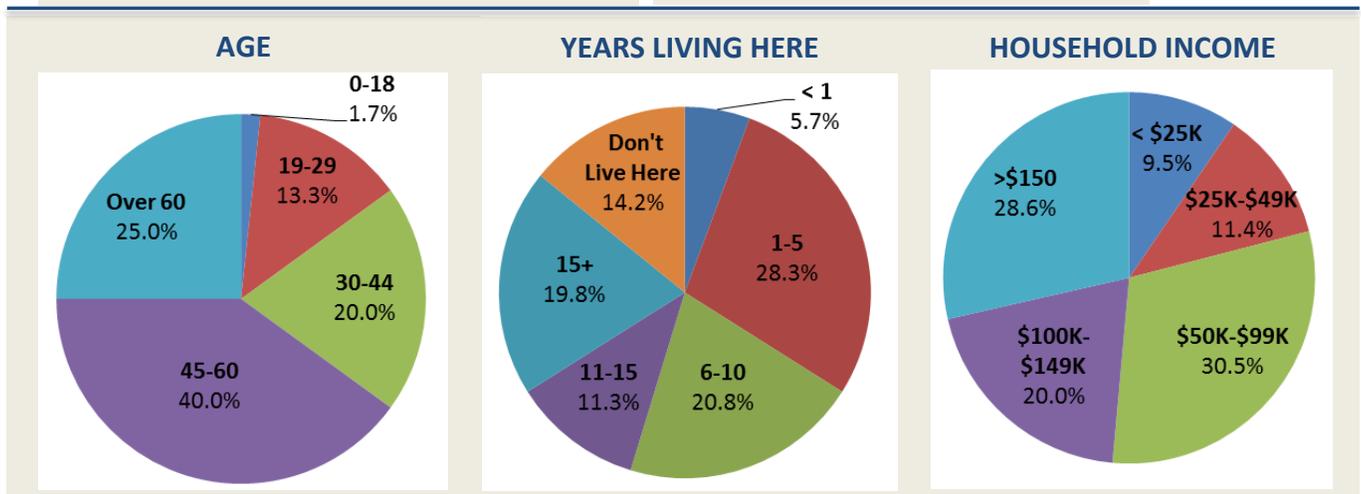
Who Participated

The survey was available in Spanish and English and open from October 23 to November 18: 156 community members participated; 21% of those participated in Spanish. Participants varied in age, time living in Norcross (if residents), and household income. While the survey was optional, the demographic data indicates that a good mix of community members participated.¹

- Participation was greatest among people age 45 and older (65%), those with a household income at or above \$50,000 (79%), and homeowners (78%).
- The majority of participants are residents of Norcross (82%). A third (33%) work in the Norcross; 12% are Norcross business owners; and 8% indicated they live nearby.

TENURE – 78% homeowners, 22% renters

GENDER – 47% female, 53% male



¹The City of Norcross population is approximately 61% homeowners, has a median household income of \$49,200 (American Community Survey, 2007-2011), is 49% female, and has an average age of 32 (2010 US Census). The average survey participant was older, had a higher household income, and a greater likelihood of being a homeowner when compared with the overall Norcross population.

Norcross Today

Participants responded to questions about their current experiences in Norcross: what they liked most about the city, how easily they could meet daily needs, and what may be lacking.

Top 5 Qualities/Characteristics of Norcross

Community members were asked to select the top five qualities that they like most about Norcross. The characteristics that participants most often selected were location, downtown center, parks and community spaces, and community events. These responses indicate that the strategic location and community character and community spaces are some of the key assets of the area. Written responses (something else) included recycling, small town feel, walkability, and most often, the strong sense of community.

Characteristic	% of responses
Location	66.9%
Downtown center	66.2%
Its parks and community spaces	61.0%
Community events	57.4%
Family friendliness	42.6%
Police service	39.0%
Easy to get around	29.4%
Cultural diversity	26.5%
Strong City leadership	22.8%
Access to jobs	20.6%
Quality of schools	16.2%
Value/cost of real estate	14.7%
Something else (please specify)	6.6%

Meeting Daily Needs

Participants were asked to identify how well they are able to meet day to day needs in Norcross. A scale of 1 to 10 was given, with 1 being “do not meet daily needs here” to 10 being “meet all my daily needs here”. The average of all responses was 7.14, indicating that most participants are able to accomplish a variety of their daily activities in the city.

Lifelong Communities

Participants were asked whether Norcross offers enough services and amenities to accommodate the needs of all age groups. The result was mixed: 54% said yes – it does offer enough services/amenities to accommodate all age groups, while another 46% said no – it does not. When asked to explain what was missing, the following responses were most often provided.

If you selected “no,” what is missing?

Quality elementary schools

Senior living and housing options for empty nesters

Nearby services (grocery store, medical needs) that are walkable

Entry level housing for young professionals

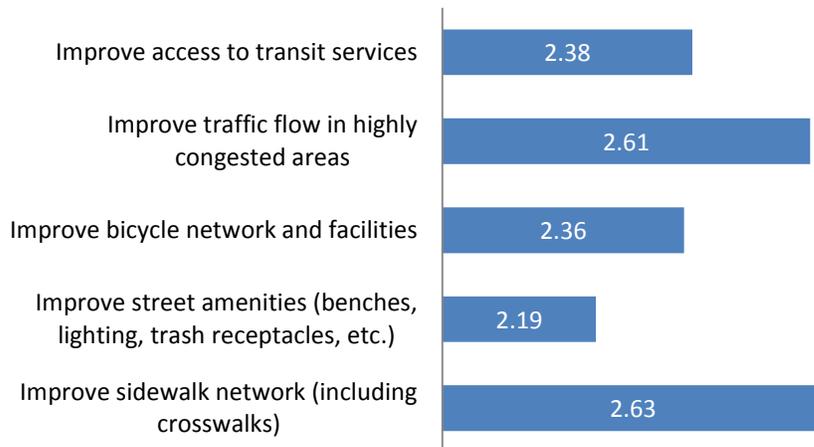
Grocery store

More alternatives to driving – public transportation and sidewalks

Places of interest for youth and young professionals

Transportation Priorities

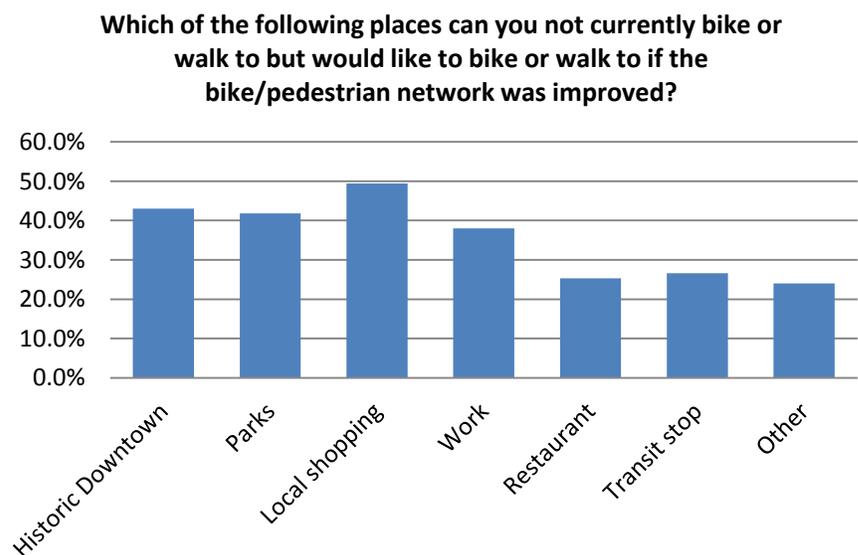
Participants identified what level of priority should be given to a list of pre-identified transportation priorities on a scale of one to three with three being a high priority and one being a low priority. While all priorities fell into the medium or high priority range, improving the traffic network and improving traffic flow received the highest priority rankings at 2.63 and 2.61, respectively.



Pedestrian/Bicycle Priorities

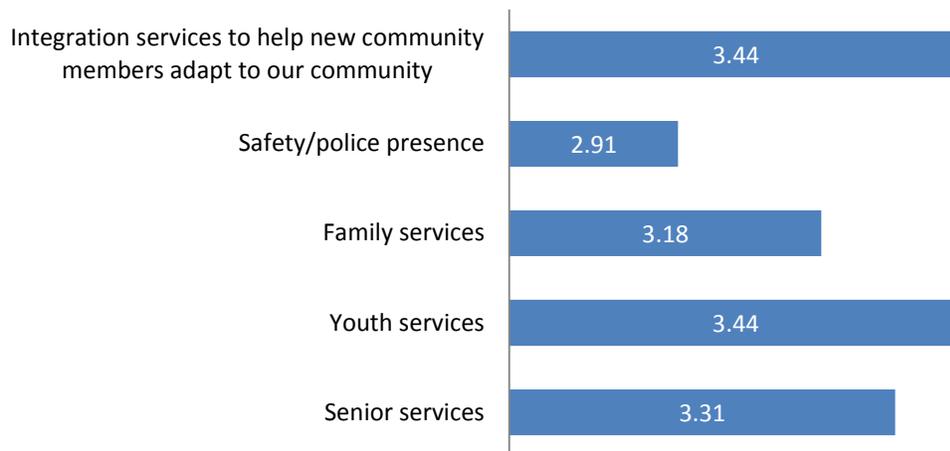
Participants were asked to identify places they would like to bike or walk to but are unable to get to via foot or bike currently. The top responses were local shopping, historic downtown, and parks (each selected by 40% of participants). These were closely followed by work (selected by 38% of participants). People that selected “other” typically provided comments on overall walking/biking routes in the city.

Representative comments include: the railroad crossing in downtown is unsafe for pedestrians; traveling east/west in the city across Buford Highway is very unsafe; and bikers and runners need safer routes in neighborhood areas. A couple people commented that they would like to be able to bike to a neighborhood market or grocery store.



Community Services

One goal of the survey was to better understand community services that could be improved. To this end, a question was asked regarding the degree by which improvements are needed to a mix of services that support the population. For each area, participants could select a number from 1 to 5, with 1 being improvements not needed, 3 being improvements somewhat needed, and 5 being improvements definitely needed. The responses to all indicated that some improvements are likely needed in all areas and that improvements are most needed to youth services and integration services to help new community members adapt to our community.



Norcross as a Residential Community

Participants were asked about their housing concerns from a series of pre-identified topics. The greatest concern is transient housing (39%) followed by lack of maintenance or code enforcement (30%). The next two top concerns are limited senior housing options (27%) and incompatible housing (24%).

Topic	% of responses
Transient housing	38.7%
Lack of maintenance or code enforcement	30.3%
Limited senior housing options	26.9%
Incompatible housing (lack of uniform character and design on a street)	23.5%
Low homeownership rates	19.3%
None, I am happy with our housing options!	19.3%
Not enough affordable housing	16.0%
Lack of housing mixed among other land uses	14.3%
Overcrowding	11.8%

Norcross Tomorrow

A series of questions asked participants about their future relationship to Norcross and vision for the city, including what priorities they would like to see the city pursue in the future.

Community members were asked if they plan to live in Norcross in 20 years.

88% said yes. If no, reasons for planning to move? Lack of quality public schools, a need to clean up Buford Highway, and a mix of personal reasons.

Top Three Priorities in Next 5 Years

Participants were asked what should be the City’s top three priorities for the next five years. Priorities tended to fall under one of ten topic areas. The below diagram illustrates these ten topic areas, with the dark blue circles representing those topic areas that received the greatest number of related responses – indicating that these areas are a higher priority for a greater number of participants. The lighter blue circles represent topics that received a notable number of, yet fewer related responses – indicating that these areas are important but of slightly lower priority to overall participants than the others identified. *A full list of responses is provided in the appendix to this summary.*



Infrastructure/Community Facility Improvement

Participants were asked what one infrastructure or community facility improvement they would like to see the City accomplish in the next five years. A broad variety of themes were introduced, some specifically related to capital improvements, others more broad-based goals for community enhancement. Responses fell into distinct categories, demonstrated by the below. *A full list of responses is provided in the appendix to this summary.*

Community Building	Community Facilities/Services	Transportation System	Land Use + Development
<ul style="list-style-type: none"> • Inclusion with eastside of Buford Hwy • More community events 	<ul style="list-style-type: none"> • Parking • New library • Better schools • More park space • New community centers 	<ul style="list-style-type: none"> • Improved traffic flow • Bike and pedestrian facilities • Transit • Rail crossing improvements 	<ul style="list-style-type: none"> • Buford Hwy improvements • Addition of grocery store • Extend/enhance entertainment & dining

Norcross in 20 Years

Participants provided free form responses to question asking what they would like Norcross to be like in 20 years. A variety of responses were received; each is documented in the Appendix. Below are a handful of representative responses.

A town that remembers & respects its historic past by preserving buildings and character. But one that has grown to embrace the whole city and strives to bring all areas up to a higher level.

A culturally diverse, walkable town center that encompasses Buford Highway and brings bigger-box food merchants (Publix, Whole Foods) within the town circle. A more vibrant business community with currently fallow properties fully developed, a live-work adaptation to current 2nd floor and other office spaces, and an aesthetically-congruent expansion of office/residential space that encompasses the Buford corridor.

I would like to see re-development of underutilized areas. I would like to see the beauty of downtown spread to other areas.

Me gusta tal cual es ahora - I would like it to be like it is today.

A model city

Que siga progresando – To continue progressing

Appendix: Open-Ended Question Responses

This appendix contains all responses provided for the three open-ended survey questions. Each bullet indicates a response from a different community member. Duplicate responses were kept to demonstrate the level of priority those items have within the community.

What one infrastructure or community facility improvement you would like to see the City accomplish in the five years?

Community Building

- Inclusion with the East side of Buford Highway
- Add something that draws residents and visitors to the other side of Norcross.
- More events. Teenage group events.
- Better community gatherings.

Community Facilities/Services

Parking

- Parking structure
- Parking garage on the land purchased next to the community center.
- Parking deck
- Parking garage for downtown area
- Parking structure to include the library adjacent to Lillian Webb Park.
- More parking, until you do this you will never grow the city events or restaurants will not be able to grow either.
- Parking options

Library

- I am in favor of building a new library near Lillian Webb Park.
- Library in Historic Downtown
- Library in downtown.
- I would like Norcross to have more public libraries like this one [Gwinnet Norcross branch]

Schools

- School
- Schools. (It trumps everything.)
- Schools
- Train park for children
- Larger police station

More Park Space

- Developing the park space between Holcomb Bridge Rd and Sunset.
- I would like to be able to use Johnson Dean Park.
- Transform Johnson-Dean land into an access able park for Norcross families to use for walking and other passive activities.
- Child park east of Buford highway
- Additional parks and green spaces on east side of Buford Hwy.
- Commitment to developing and using the Parks Master Plan as a GUIDE, not necessarily a Bible
- We need dog waste receptacles down Sunset Drive and back around near Dogwood Circle so badly!

Community Centers

- I would like to see us have a bigger community center so that more activities/events can be offered.
- A youth rec centers with organized sports
- Develop a downtown parking structure to support surrounding businesses and parks.
- Additional Parking
- I would like to see all of Norcross be more organized, cleaner, and provide more space for everyone.
- Open the welcome center on Saturdays.
- A senior center

Community Services

- Recycling
- Complete storm water drainage repair and upgrades defined by Gwinnett County in recently annexed areas.
- Free WiFi
- Fewer power outages.

Transportation

Traffic Flow & Road Design

- Traffic flow at Holcomb Bridge & Thrasher, & Holcomb Bridge & South Peachtree, AND Thrasher & Autry Street. There are TOO MANY drivers cutting through the historic district to get to/from Holcomb Bridge & Buford Highway.
- Rerouting of through traffic
- Traffic lights for traffic leaving sub-division and trying to enter Holcomb Bridge Road.
- Improvement traffic flow on Holcomb Bridge Road from Peachtree Ind. Blvd. to downtown Norcross.
- Mitchell Road needs a lot of improvements, with light and the road.

- Fix the streets
- Improve vehicular traffic on Buford Highway

Bike and Pedestrian Facilities

- Integrated walking/bike trails throughout the city that could link up to trails from other cities or the county.
- There are no crossings and sidewalks on both sides of Holcomb Bride Road at Olde Town Park Drive. We definitely need a light and a cross walk there. That is a heavily congested area.
- Bike/pedestrian network
- Sidewalks in areas in need of them.
- The base of a pedestrian and bicycle network
- Bike path network

Transit

- A MARTA station south of Jimmy Carter Blvd & Buford Highway. This would help with the high business vacancy rate in the area. MARTA transformed the Brookhaven area & could do the same for Norcross.
- MARTA connection
- Mass transit
- Transit and public transportation services
- MARTA buses

Rail

- Rail crossings and train noise. We have more crossings than we need and they should be reduced and the remaining crossing should be improved to safely allow the banning of airhorn use by trains. This will become a bigger issue as additional downtown housing brings more new residents into close proximity with all-night airhorns.
- Make railroad crossings more pedestrian friendly.
- Norcross, like Smyrna and Vinings, should be a silent crossing zone. The crossing at Autry should be closed; it deteriorates badly every year, or make the railroad do it right. Traffic enforcement during rush hours when out of towners race along Holcomb Bridge and Buford Highway.

Land Use/Development

- Buford Highway improvements
- Develop the land behind the Electric Building to be a walking trail park.
- I can't think of any other than the grocery market and I don't know that that qualifies.
- A supermarket
- Indoor performing venue for music like Eddies Attic or Duluth listening venue.

- I would like to see Webb Park extended to Buford Highway to create a real visual statement of connectivity from the historic downtown to the Buford Highway corridor. I would like to see the entire Buford Highway frontage transition to more urban scale development with dense residential opportunities worked into a fabric of public space, commercial and office areas.
- Better Buford Highway and entrances to the city from 85.
- I'd like to see downtown shopping/dining extended.
- Openness to churches in the area

What should be the City's top three priorities in the next 5 years?

Economic Development/ Community Development

- Economic development of Buford Highway
- Improved access for creative class/new to the workforce
- Economic re-development
- Redevelopment
- Redevelopment
- Buford development
- Economic development
- Marketing
- More jobs
- Employment
- Encouraging redevelopment and mixed use development
- Attract additional businesses to complement the existing businesses and provide closer to Norcross shopping & services for all.
- Do away with car lots on Buford highway
- Increase retail in downtown Norcross. Similar to Downtown Roswell.
- Bring in retail improvements to offer more grocery and retail options and wholesalers like Wal-Mart, BJ's, Sams, etc.
- Clean up Buford Highway and Jimmy Carter
- Create a catalyst project to spur development around Lillian Web Park
- Annexation or property south of Jimmy Carter between Buford Hwy and I-85
- Making the downtown filled with repeat customer retail options and improving the restaurant quality and diversity
- A more vibrant nightlife in downtown Norcross
- Planning for future development of the overlay district
- Increased upscale business downtown with more variety. Market, boutique, Sushi, indoor music venue,
- Grocery store or general store within Downtown District
- Completing unfinished developments mentioned
- Buford Hwy
- retain professional employees
- Encouragement for developers to build housing suitable for seniors

- Developing areas that have been left due to the housing downfall -By the park, Autry street, Gaines, etc.
- Incentivizing a major grocery chain store to locate within walking distance of downtown Norcross.
- Downtown shops/restaurants thriving.
- Develop local downtown businesses
- Attract new business/restaurants
- More shops and restaurants in Historic Norcross
- More restaurant/shop development downtown
- Do not over build with poorly designed properties with too much density. Some horrible decisions in the past that went bankrupt for years
- Re-construction on Mitchell Road
- Recruit Business and fill vacancies
- Better Retail outside downtown
- Attracting other business - such as dance classes, karate classes, SAT prep classes - that generally requires parents to wait; therefore they may shop/eat in the area
- Better choices in downtown retail shops - not just high profit producing options
- More retail /restaurants
- Stronger DDA (financially and ethically) to attract more business development
- Develop around Lillian Webb Field
- Keep building codes and standards high. In the long run that's important.
- Develop standards for implementing green stormwater management into the urban area
- Finishing the housing and sidewalk improvements water and electric infrastructure improvements

Transportation Improvements

- Road repairs
- Traffic control, especially during special events
- Traffic through neighborhoods (2 cats were hit & killed by cars on a 25mph street in ONE month)
- Traffic
- Improve the sidewalk networks in all areas of Norcross and leading to downtown.
- Review traffic plan for commuters cutting thru downtown Norcross and current homeowner access during peak times.
- Bike/pedestrian network
- Make downtown a pedestrian only zone, at least after rush hour
- Getting that Norcross MARTA station built, but not in downtown Norcross
- Public transportation
- Public transportarían
- Traffic
- Transportation
- Transportation
- Shuttle service within the city - from one end to other
- Railway pedestrian crossing safety
- Transportation
- Traffic
- Sidewalks

- Bike / pedestrian plan implementation
- Traffic
- Traffic lights and speed bumps around residential areas.
- Walk/bike/run paths / pocket park exercise trail
- Develop a greenway connection to tie the new annexation area back to downtown.
- Walkability and Bikability
- Transportation
- More public transportation
- Slower speeds
- Pedestrian friendly
- Better lighting on the street ways
- Better light in the street
- Safety, more walkable community
- Adding more sidewalks and more pedestrian friendly street crossings
- Improve non automobile mobility throughout the city
- Sidewalks for easier, safer access to DT
- Getting more rail in Downtown area
- Create a network of bike trails throughout the city.
- Improve pedestrian right of way at rail crossings
- To provide wider sidewalks for biking, etc. throughout the entire city
- Improve railroad ditching out at Autry

Community Design & Character

- Tying downtown into Buford Hwy area
- Maintain Home Values
- Improve code enforcement
- Buford Highway
- Improve the look of the Buford Hwy
- Bring Buford Highway businesses & east of Buford residences up to a higher standard to make all of Norcross attractive to current and future residences.
- Clean up and help the new annex area feel as though they are a part of the City of Norcross
- Environmentally responsible beautification/public space
- Better appearance.
- Improvement of the Buford Highway gateway (streetscapes, pedestrian access, property redevelopment)
- Cleaning up Buford Highway from Jimmy Carter to Spalding
- Code enforcement that actually enforces code
- Keeping high levels of maintenance on the historic origin of the neighborhood
- Historic Norcross Side Street Improvement (Autry/Thrasher/West Peachtree) VERY Active Side Streets.
- Cleaning up Buford Highway- too many car lots, businesses that are ethnic-focused
- Improved appearance of the Buford Hwy and Mitchell Rd areas
- Overall appearance, tree plantings

- Code Enforcement needs to improve
- Code enforcement
- Keeping Norcross, and the downtown especially, an attractive destination
- Make areas on the other side of Buford Highway more attractive
- Code enforcement in annexed area
- Historic preservation district

- Keep the "old time" character of downtown
- Street landscaping; the look of Norcross from all the new entry points...
- Develop the Buford Hwy frontage to raise esthetic of the city.

Quality of Life

- Install noise barriers between industrial and residential areas
- Rail crossings and train noise
- Stop the train horns so that conversations downtown don't have to stop 40 times a day.
- Maintain the safe and welcoming neighborly atmosphere
- Rewrite the noise ordinance to a more acceptable level for residents.
- Lifelong communities - focusing on amenities for seniors and young professionals
- Focus on making a live work play community
- Improve East side of Norcross
- Improvement of the newly annexed area east of Buford Highway
- Give a chance to undocumented people (driver's license, plate)
- People
- Integration
- Keep it simple
- Families
- Improving intercultural (Latino/Anglo) relationships and communication
- Love your neighbor
- Immigration control

- Improvements to our aging community
- Keeping it friendly
- Somehow bring income levels up so standard of life and Norcross Citizens can prosper. (and world peace)
- Inclusion with East side of Buford Highway
- More events
- Community events that encourage integration of the diverse communities in the city
- Youth programs
- Youth resources
- Grow the arts and cultural offerings.
- Continue to build community events in town
- Community activities
- More events
- Add additional activities and services for youth and teens.
- Recycling
- More exposure on social media (for the upcoming generation - creative class and new to the workforce)
- Provide internet as a utility (like the electric) either cable or fiber to the door

Safety/Security

- Safety
- Safety
- public safety / police
- Maintain police/fire services
- Emergency street phones
- Public safety
- Develop a Community Emergency Response Team (CERT) or get civilians involved more with Emergency Planning.
- Camera systems on every street way and by ways
- Public Safety and Code Enforcement
- Safety
- Bigger honest police presence
- Police services
- Safety
- Security
- Security
- Security
- Crime control
- More police presence
- Bring crime down; too much drug activity
- Drug traffic control
- Police
- Street lights
- Security

Parks and Greenspace

- Johnson-Dean Park transformation
- Completing the park mentioned in 11 above
- Dog Park
- Building parks on the other side of Buford Hwy.
- Parks and greenspace
- To provide a city park on the other side of Buford Highway on Beaver Ruin Road
- Locating a park near Buford Highway and Beaver Ruin
- parks
- More active parks in east Norcross
- Johnson Dean Park
- Park for children
- We need a downtown dog park

Community Facilities

- Parking
- Maintaining infrastructure
- Library
- Parking
- Parking
- Move Library downtown
- Improved parking in the downtown area
- Parking
- Parking structure
- Community center for teens
- Parking
- Library/parking deck construction at Lillian Webb Park
- More parking in downtown Norcross

Schools

- Schools
- Public School improvement or charter school options or home school co ops
- Schools
- Partner with Gwinnett County to improve elementary and middle schools
- Getting the upper income earners to stay in Norcross when their children enter elementary school.
- Schools
- More schools
- Schools
- Education
- Schools
- School system and park for the youth.
- Improve schools
- Schools
- Improve Schools

City Management

- Reduce needless spending.
- Lower taxes
- All City employees on 401k type pension
- Lower taxes
- Lower taxes
- Don't raise taxes
- Citizen budget reviews and make recommendations.
- Less taxes
- Stay fiscally sound. Remain honest and honorable in all dealings of city business.

Housing

- Housing
- Complete housing communities
- Housing value
- Housing
- Increase home ownership in Mitchell road area
- More housing
- Housing(less apartments)
- Complete housing complex at Lillian Webb Park

Please tell us in 1 to 2 sentences what you would like Norcross to be like in 20 years.

- I would like Norcross to be a business leader.
- I would like Norcross to be the same or a safer community.
- More work hours. More jobs.
- I would like to the Buford Highway section of Norcross to be improved.
- Residences for all age groups. Vibrant downtown area with more retail.
- Better grocery store on the East side of Buford hwy.
- A public school system that breaks from the normal teaching methods/curriculum. Additional alternatives to public schools. Well maintained roads and landscapes within community.
- I like the small town atmosphere that Norcross offers. I would like to see a thriving community that has all of the basic necessities available for a diverse population, both age and ethnic background. The downtown area needs to expand to include more businesses, stores and restaurants spreading down to and along Buford highway.
- Maintain the small community feel that is close to everything. Also, the fostering of businesses that draw outsiders to want to take part our community businesses, events, and attractions because it is accessible and a place people want to be.
- Basically the same with a more exciting and practical downtown (too many restaurants that are just ok) with acceptable public schools.
- More family friendly - community (meaning relational community) within our town. Not so focused on "arts" - some of it is not attractive (like blue trees!). More emphasis on people in the City rather than the people outside of our city.
- I would like more parking for events and less extended stays!
- I would like to see Norcross have the same relationship with the home owners and business that they had 20 years ago. We have gotten a little bit too big for our britches. We are not Buckhead or Vinings, and I think they have forgotten why they moved here in the first place.
- Thriving city with small-town charm. Lots of restaurants, boutiques and retail spaces. Family friendly.
- Better connection and communication between the Latino and Anglo residents. Also including a Christian concert night in the summer music series at Thrasher.
- It would be great if Norcross could have a small market or grocery store where we could get small grocery & pharmacy items (local grocery items, seasonal foods). I have heard that the local schools in Norcross are not excellent schools; It would be nice to see the schools improved.
- I believe that the recent annexation of the areas east of Buford Highway was a wise decision. Now the challenge is to integrate that part of the community with the parts that were already part of Norcross. The city has experienced great momentum in the last 5 years and I believe we should do everything we can to keep it going.
- A safe, friendly community where my family can grow and thrive.
- I'd like for Norcross to retain its small-town feel amidst the surrounding Atlanta metro infrastructure. It's differentiator among similar cities should be its cultural diversity.
- I really want it to be a true community. I feel we have a division within cultures. There doesn't seem to be a true merging of cultures into one community. As an ESL instructor at GA Tech, that is one thing that attracted me to Norcross. I want to work personally to try to make more connections with more of our diverse population.
- More public transportation/bike paths. Craft, gift bazaar during Halloween event where farmers market is during summer. sell pumpkins, crafts, gourds, and fall appropriate jams etc.
- A town that remembers & respects its historic past by preserving buildings and character. But one that has grown to embrace the whole city and strives to bring all areas up to a higher level.
- More able to walk and ride bikes. See more shops you feel welcome in on Buford Highway.
- Would like to see east side of Buford Hwy redeveloped - think that is the most important factor relative to continued success of Norcross and residents.
- Making a different for all and being number one small city that everyone love to be.
- I would like more community events as well as improvements to some of the schools.
- I would love to see the Buford Highway area look as beautiful and well-kept as the Historic Norcross

area. It is hard to believe that they are only one street apart.

To still retain its historic homes and buildings. Norcross has a unique advantage because of its history. Over 35 homes have been destroyed in the name of progress in the past 20 years. If this continues the historic nature and feel of the city will change and the city will become just another suburb of Atlanta.

Like downtown Roswell currently. More of a destination spot with more evening activities, restaurants etc. Lillian Web Park should get more retail mix surrounding it. Also clean up Buford highway. Signage, storefronts look horrible.

Slightly bigger, more variety of shops/restaurants in the City Center, better public schools.

Incorporate the Buford Highway corridor into the City so there is some continuity.

An attraction for more young professionals and young families.

More bike friendly

Thriving DT businesses with more retail including grocery, increase in my property values, seamless melding of Historic area and Buford Highway

I would prefer to see Norcross as an incubator for small, unique businesses - not franchised, low-quality shops (such as Dress Up and soon-to-be other dress shop in town). More community-owned and operated stores such as Touch of Britain and Bleu House Market.

Reduced blight along Buford Highway. Continued improvement of downtown center. Continued reasonable taxes. Improvement of schools. Continue at current level of "business friendliness."

Encourage our Hispanic neighbors to become a more active part of the city.

Expand city boundaries, develop rundown areas, build a great senior center, and attract more businesses.

I'll be pretty old, but no real change except for maybe a grocery store here eliminating having to go to Peachtree Corners.

I would like Norcross to be a little quieter, with more consideration to home owners and residential living.

A culturally diverse, walkable town center that encompasses Buford Highway and brings bigger-box food merchants (Publix, Whole Foods) within the town circle. A more vibrant business community with currently fallow properties fully developed, a live-work adaptation to current 2nd floor and other office spaces, and an aesthetically-congruent expansion of office/residential space that encompasses the Buford corridor.

Bicycle paths, focus on sustainable living, well kept private and public properties, strong leadership, small town character preserved

Quality development attracting quality (high income) residents with a more active night life in the commercial district.

I would like more shops in restaurants in Historic Norcross and for it to be a bike friendly place so kids could ride their bikes safely through Historic Norcross. We need bike paths.

Lack of a supermarket

I heard the schools are not very good, actually some of my neighbors are moving out to find a better school for children.

Growing on the same path. Senior services more.

A few banks and grocery stores and a gas station and better public transportation for people to maneuver around better without feeling like they have to do ever thing in their personal vehicles. Larger sidewalks and better lighted street for the safety of others.

Pretty much the same. A small grocery downtown would be great.

Very similar to what we have now.

I would like to see the city be more aggressive with getting home owners to keep up with the property.

A cultural and sought after place to live and work.

Quieter, no more train horns. Better traffic management downtown. Easier pedestrian access downtown and along main roads, crossing streets shouldn't be a risk to life and limb.

A culturally diverse small-town with an expanded "full service" town center supported by walk-in traffic from nearby high density/new urban housing linked to Atlanta with light rail public transportation.

Grow home values by continuing development of downtown, improving schools, and strong police presence. Enforce consistent home appearances. For instance, landscape and hardscape. Paint colors, arbors, silk flowers planted should not be allowed. Railroad sinking at Autry.

I really don't have any recommendations other than the continued improvement of the public school system (image) as well as Historic Norcross road improvement (3 way intersections are tough). Lastly, I would love to see a small grocery market intown. My village of 967 residents in WI has a spectacular full service SMALL "walkable" market.

Buford highway cleaned up. As prestigious as Brookhaven to live, work and visit.

Pleasantville

Small town ~ walkable ~ safe ~ all age friendly ~ more parks/community areas ~~

A very walk-able community which allows for a variety of housing types and business opportunities. I would also like to see the preservation of the architectural style of the community along with the preservation of the wonderful since of a can do community.

I would like to see re-development of underutilized areas. I would like to see the beauty of downtown spread to other areas.

Friendly, inviting community with a high quality of life

To be a stellar arts & culture community, thriving retail & restaurants; neighbors feel safe and connected to happenings in the City.

A green city with tech savvy initiatives and a grocery store.

I would like Norcross to be a city that people in Metro Atlanta will talk about with high esteem and be a place where people will want to relocate their business or start a family. I also would like Norcross to be a place with establishments similar to the forum in Peachtree Corners or something similar to Atlantic Station, as well as have upscale condos. .

Vibrant downtown and improved Buford highway aesthetics along with improved neighbors east of Buford highway and inclusive if all nationalities and ages that want to live here and take pride in the community.

Strong in town neighborhood which has retained its history and culture.

Norcross has a great historic downtown, but I think there is a lot of potential to develop greater density and a live, work, play community while still maintaining the character of the historic downtown area.

Wow. 20 years? So, in 2033 I expect to see a MARTA rail station at PIB and Holcomb Bridge where there is currently a motel and apartment complex. I expect to see sky walks over to that station from the northwest side of Holcomb Bridge. I would love to see residential from Lillian Webb park to Buford and down to Holcomb Bridge and Buford. Expect to see the businesses that currently occupy that section of Buford to be elsewhere around the city. I'd like to see no extended stay motels, a senior center, a teen center, a police force 3x the size, a city employee responsible for cat and dog control, a dog park, sidewalks in every neighborhood in the recently annexed sections of the city with wider streets in same sections. May mean the corner homes get removed...owners very fairly compensated.

Expect our schools to have security and better funding. Why not SPLOST going to the schools? Expect to see more people speaking both Spanish and English by teaching the languages free to all citizens. Expect to see neighborhood exchanges so people really get to know neighbors. Expect all children to attend public schools with strong contracts requiring parental and community and business involvement.

Fire the judge. Kenneth Wickham. When I went to court for a traffic violation, he said repeatedly that a nolo contender would be the best way to plead for a minor moving violation and wouldn't affect the insurance rates. That's a lie; my insurance rates went up, If I had known, I would've pleaded not guilty.

I would like to have a grocery store close to the downtown Norcross - I would like to have a walkable community that also is connected with bike trails.

Embrace the diversity that we have and be more unified in all areas (from government leadership, business owners, to families living in the community). To help our schools to provide the best possible opportunities for education to the children of our community.

I would like to see continued appreciation in property values and a transformation of Buford Highway from a sea of used car sales and repair businesses to more upscale retail and commercial businesses.

I would also like to see Norcross develop the perception (and reality) that building and signage codes & traffic laws are enforced.

Beautiful, peaceful, walkable town.

Would love to be able to walk to get groceries - but not sure how that is possible.

Would love to be able to attract more teens to events and places within the city.

Mixed use community, but keep the charm.

A progressive city with a sense of purpose and appreciation of the history and historical elements within the city. A city that is sustainable and one that has access to multiple modes of transportation and choices in housing.

Strong family oriented community that is able to bring in the cultural aspects of the Hispanic community. (albeit there are other minorities, 40% is not the minority, but the majority)

Preserve & Protect historical assets; not just houses but also other structures and landscape features. A more cohesive, seamless community with character areas but flowing transitions vs. hard boundaries.

More walkable and have better shopping outside the downtown area.

Would have higher paying jobs, a higher median income, and higher home values.

To have more transportation and parks. More businesses and less empty property. More grocery stores needed you have to go to Duluth to get grocery or the 1 Publix on Holcomb bridge. N Berkeley lake. Just too far to have to drive.

A diverse and growing community with a balance of commerce, family, and cultural amenities. Similar to Roswell and Dunwoody combination.

Redevelopment in many areas primarily in the Buford Highway corridor

A model city

Limpio y sin crimen y apartamentos más cómodos.

Prevent and control crime and invest in the city infrastructure

More parks and public spaces

I would like it to be like it is today.

To continue progressing

Wider streets

I would like it to have more public transportation, more and better public schools, to be safe and without crime.

To control crime.

We would like the City of Norcross to be a little cleaner in certain areas and have a closer major grocery store. Publix, Kroger, Wal-Mart, Aldi.

I would like it to have more advanced technology. I would also like Norcross to be safer and have more security.

Safe for everyone and prettier.
