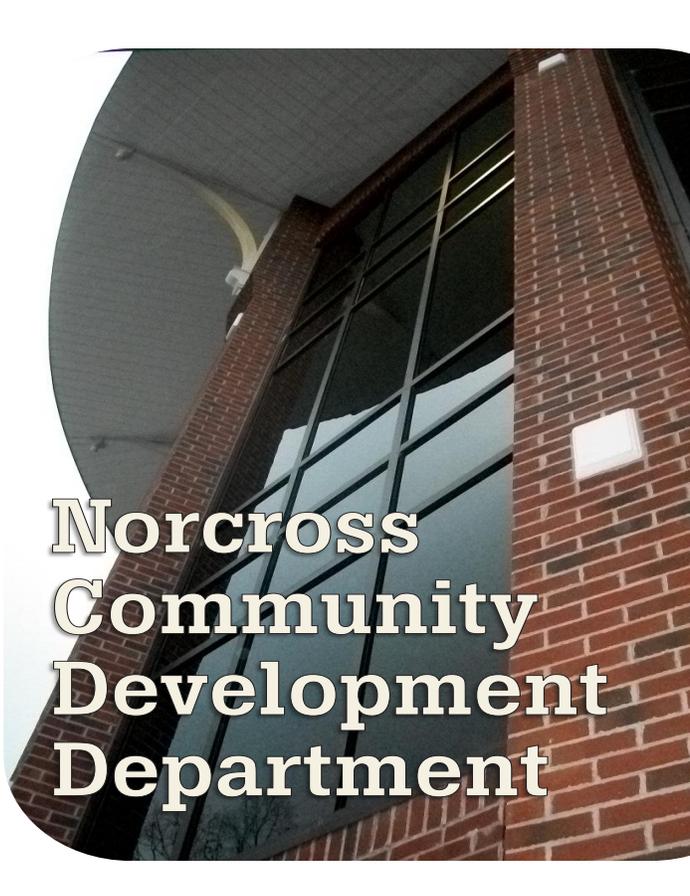


Community Development – Our Backbone

Other Than the Obvious, What Role Does Community Development Play Regarding My Business?

After the perfect building site or existing building has been chosen, you will be carefully assisted by our Community Development team.

“We are a ‘development ready’ city,” boasts Robert Patrick, Community Development Coordinator. “What this means to our citizens and business owners is that we have a streamlined system in place with proper forms and proper personnel, all awaiting the next new business!”



Norcross Community Development Department

-  **Code Enforcement**
-  **Building Construction & Inspection**
-  **Current & Long-range Planning**
-  **Grants & Other Funded Programs**
-  **Zoning & Permitting**
-  **Land Development**

The Community Development Department works on behalf of the citizens and business leaders of Norcross. Working in conjunction with the Economic Development Department, the Community Development Department is constantly “planning for the future.”

It is a large job to carry out the objectives and policies of various boards, Mayor, and Council, but each employee is committed to ensure high-quality development, the kind that continually brings accolades, designations, and awards.

Norcross has a truly energetic staff in place to greet you, welcome you to the city, and assist with your new home, development, or business. No group could be better chosen to fulfill the needs and desires of “Future Norcross” with such concise direction.



Are there simple steps to open my business? Yes---simple organized paperwork (lots) and the resource of a congenial and knowledgeable staff.

START A NORCROSS BUSINESS A SIMPLE PROCESS

The Department of Community Development is the liaison to builders, citizens, and city departments. In a “customer service” approach, an all-inclusive package has been produced to assist new and growing businesses to:

1. Confirm Your Location/ Know Your Zoning
2. Complete the Business Registration Application (come in or find online)
3. Schedule Your Inspection 770-448-7988
4. Get Gwinnett County fire approvals
5. Get Your City & Fire “Change of Occupancy”
6. Complete the Occupational Tax Packet
7. Apply for Utilities- online or in person (City Hall, 1st floor, NorcrossGa.net)
8. Get Your BUSINESS LICENSE
9. Start Your Business

“WE’VE GOT YOUR BACK” ADVOCATES OF THE CITIZENS

Rely on our Community Development Department as your advocate on boards, focus groups, public hearings, and other community endeavors. It is their job to assemble task materials, organize participants, and produce a clear outcome.

1. Identify the problem, project, or “vision”
2. Identify the impacted groups
3. Organize the “approach”
4. Clarify the process to citizens and council
5. Gather independent analysis/ data
6. Promote interaction and advocacy of participants
7. Disseminate accurate information
8. Resolve conflicts
9. Write, review, and update policy, as needed



**Past and present
all come together
with commitment
to your vision of
the future.**

IT'S YOUR VISION AND YOUR FUTURE

When opening a new business, some owners just don't know where to begin. Getting a business license or finding out where your new business fits within zoning plans seems simple enough, but which department is the right contact? Maybe it is because our name is a little ambiguous. Instead of calling ourselves Community Development, a better name would probably be "Community Answers."

Bring your vision to the Norcross Community Development Department, where you will find a customer-service-oriented team and receive the best available information as you "bring your business to life." Take back to your employees and partners a renewed sense of excitement that your project IS on-track and IS possible. The Community Development Department exists to help fulfill your dream.

New Director

As a recent addition to our City Hall family, Director Jon Davis brings a new outlook and vision to the Community Development Department. He is the liaison between City Council, the citizens, and the completion of the City's many projects.

Abundant accolades for Jon's prior work in environmentally conscious design and progressive community strategies, which gives the City of Norcross a needed boost and renewed excitement for all its ongoing projects, including the Comprehensive Plan (a guide for the future development of the city). "I have always seen Norcross as a special community," said Davis. "I look forward every day to having a hand in its future."

Jon brings experience and passion for the city, which is also "his city." Jon is a 40-year resident of the Norcross area and has a unique and personal perspective to offer all of us.