

NORCROSS POLICE
STAY CONNECTED



NON-EMERGENCY: 770.448.2111



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NORCROSS

2019 Annual Review



Bill Grogan

Chief of Police

POLICE

2019 Notable Cases and Officers

MISSION STATEMENT

The mission of the Norcross Police Department is to safeguard life and property, preserve the peace, prevent and detect crime, enforce the law, and protect the rights of all citizens. We are committed to working in partnership with the community to provide service with integrity and to always seek justice.

Message From The Chief

In 2019 our wonderful staff of 44 sworn officers, 17 civilians, and 2 part-time officers reduced the number of residential and commercial burglaries almost 10% from 2018 and burglaries are now down 50% from the previous 5 years' average. Robberies (Armed/Force) were down over 60% in 2019 and Aggravated Assault crimes were down 40% from 2018. Vehicle crashes rose substantially in 2019 after several years of steady decline. We remain committed to our core values of service, integrity and respect. We serve one of the most diverse communities in the nation. In a concerted effort to be transparent with the community, we strive for excellence in providing all of the requirements necessary from a full service modern police department. We are committed to meeting and maintaining the highest standards of police professionalism, and we understand the value of providing a superior level of customer service to those who live, visit and work in our fine city.

Please visit one of our many social media outlets.

Also available in Spanish: @NorcrossPolicia | facebook.com/norcrosspolicia

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August – Aggravated Assault—Patrols officers were dispatched to a stabbing at an extended stay hotel on Jimmy Carter. The victim and a witness identified the suspect and her room at the hotel. After an extensive investigation, Detectives determined the suspect acted in self-defense. No charges were brought against her.

September - Warrant Arrest - A man was stopped for jaywalking across Brook Hollow Pkwy near Indian Trail Rd and found to have an active arrest warrant out on him. He was also charged with providing a false name to officers.

October - Domestic Violence – A wife found out her husband had a girlfriend and a fight ensued. The husband struck his wife several times and was later arrested and lodged at the Gwinnett County Detention Center.

November - Drugs - A man was found sleeping on top of the dryers at a hotel on Peachtree Industrial. He fled from officers on foot but was later apprehended when a Taser was deployed. The man had MDMA pills on his person. He had arrest warrants out of South Carolina and Gwinnett County. He was arrested.

December - Entering Auto/Robbery - An entering auto at a hotel on Jimmy Carter led to the arrest of a suspect found to have committed a Robbery at the same hotel.

Internal Affairs / Complaints

Internal Affairs	2018	2019
Sustained	0	1
Not Sustained	0	0
Unfounded	1	1
Exonerated	0	0
Total	1	2

Citizen Complaints	2018	2019
Sustained	4	1
Not Sustained	5	2
Unfounded	27	8
Exonerated	0	0
Total	*40	11

*2 misconduct not based on complaint

2019 Notable Cases and Officers

January - Residential Burglary - CID Detectives solved a series of apartment complex burglaries that occurred along Brook Hollow Pkwy that were all committed by the same perpetrator.

February - Entering Auto - A vehicle at the RaceTrac on Jimmy Carter Blvd was broken into in the middle of the day. Witnesses obtained the license plate of the suspect's vehicle which later led to his arrest.

March - Aggravated Assault - At about midnight, officers were patrolling an extended stay hotel on Jimmy Carter Blvd when they saw a suspicious person sitting in a car. The person failed to comply with officers' commands and attempted to flee driving toward several officers. A pursuit ensued and led to the capture and arrest of the assailant.

April - Forgery - Detectives conducted an extensive investigation into an employee at Malibu Grand Prix who was found to have been exchanging money in the cash drawer with counterfeit money. Video recording of the employee in the act led to her arrest.

May - Traffic Stop / VGCSA - A person riding a moped without a helmet was stopped on North Norcross Tucker Rd. The person fled on foot but was apprehended after being struck with a Taser. He had methamphetamine in his possession and was driving without a license.

June — Burglary A church was burglarized around midnight on June 10th. Video surveillance showed the perpetrator break 2 windows and enter the church. He was recognized by church staff as someone they know. That ultimately led to the perpetrator's arrest.

July - Armed Robbery - A man was severely beaten with rocks and robbed by multiple suspects at an extended stay hotel on Jimmy Carter Blvd. The suspects were later found inside their room at the hotel and arrested.

VALUES STATEMENT

To demonstrate our commitment to our profession and to the public, we, the members of the Norcross Police Department, subscribe to the following values:

Service - We are committed to providing law enforcement services at the highest professional level and treating all parties with dignity and respect.

Integrity - We are dedicated to maintaining the highest moral standards by embracing the principles of honesty and trust.

Justice - We are devoted to justice by performing our duties fairly and impartially, without favor or ill will.

Agency Accreditation & State Certification

The Norcross Police Department has been accredited since 1997. In 2019 the agency received its 8th CALEA reaccreditation. The purpose of CALEA's Accreditation Program is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.



The Norcross Police Department was once again awarded State Certification in 2017.

Certification is a progressive and time-proven way of helping law enforcement agencies calculate and improve their overall performances. The foundation of certification lies in the promulgation of standards containing a clear statement of professional objectives.

Accomplishments, Goals, Statistics

2019 Accomplishments

- ◆ We had 60% less Armed Robberies and Robberies by Force in 2019 and Commercial and Residential Burglaries decreased in 2019.
- ◆ In July our new CAD/RMS Police software went live. This has been a lengthy process due to data transfer, setup, and training.
- ◆ Entering Autos were reduced 12%, approximately half of the goal we set. Motor Vehicle Thefts decreased 28% from 2018.
- ◆ We held driver training in 2019 that included hands-on driving for each employee operating their assigned patrol vehicle. In comparing at fault accident from 2018 to at fault accident in 2019, there were eight (8) at fault accidents in 2018 and there were three (3) at fault accidents in 2019. This represents 62.5% reduction.

2020 Goals

- ◆ Reduce Entering Autos an additional 12% and reduce Vehicle Accidents by 15% through targeted hands free law enforcement.
- ◆ Active shooter training for the patrol division including a walk through scenario at a school located within the City for familiarity.
- ◆ Hotel/Motel Crime Suppression Unit that will include two (2) officers, based on a two man unit concept, to focus on crime issues at all hotels located within the City Limits.
- ◆ Reduce major crimes in City hotel/motels by 10% through directed patrol, compliance checks, and enforcement of all City Hotel Ordinances.

Traffic & Arrest Statistics

In 2019 the Norcross Police Department conducted over 8,000 traffic stops, worked about 1,800 vehicle accidents, issued over 6,000 citations and 2,200 warnings and made 1,000 Arrests.

Training

Agency personnel completed over 3,200 hours of training that averaged approximately 70 hours per officer.

Statistics Comparison / 2018 and 2019

	2018	2019
Population (Estimated)	17,000	17,000
Case Reports	4637	4952
Murder	1	2
Rape	4	7
Robbery (all)	30	11
Assaults		
Aggravated	22	24
Simple Assaults/Battery	155	97
Burglary		
Residential	36	27
Commercial	47	43
Thefts	135	172
Entering Autos	165	145
MV Theft	100	72
Vehicle Accidents	1623	1830
Arrests	1500	1165

